ONLINE RESERVATIONS FOR ST. PETE BEACH POOL

USING WEBTRAC SPLASH

If you are a brand-new patron or normally pay cash at the SPB Aquatic facility, please use the link shown below to access our WebTrac Splash Reservation system. As a new customer, you must create an account and will select ‘HERE’ to register. Complete all requested information and choose your **Username & Password** (we do not retain this information if lost, please keep your details in a safe place for future use). Every family member must be added by name in your Household account. Login to your new created account to access our WebTrac Splash Reservation system.

If you have ever purchased a seasonal/punch pass, participated in any of our classes or have a swipe card for the SPB Aquatic facility, this means that you are a regular customer and already have an account in our WebTrac database. You can reach the SPB Reservation system by going to the following website but will have to recover your forgotten username and password first:

https://web1.vermontsystems.com/wbwsc/flstpetebchwt.wsc/login.html

1. In the ‘Forgotten your Username’ line, please click on ‘HERE’ to recover your Username. It will ask you to confirm your email address where your Username can be sent to. If you fail to receive an update, please call the Pool at 727-363-9264 to confirm we have your correct email address under your Household. Once this has been fixed, you should be able to recover your Username successfully. The email will send you a unique 4-digit identification number as your Household ID.
2. Return to the SPB Reservation website, enter your newfound Username (4 digits) and in the ‘Forgotten your Password’ line, please click on ‘HERE’ to recover your Password. It will ask you to confirm your email address where your Password reset link can be sent. Use the link provided to choose a new Password.
3. Return to the SPB Reservation website, enter your Username (4 digits) and newfound Password, select ‘LOGIN’
4. You should arrive at the WebTrac Splash homepage shown below
5. Under the section ‘YOU ARE LOGGED IN’, select ‘Change Your Password’ to change the previously retrieved Username (4 digits) to a new friendly Username you will remember (we do not retain this information if lost, so please keep these details in a safe place for future use).

MAKING YOUR RESERVATION

At the WebTrac Splash homepage, select the ‘Aquatics’ icon picture and this will bring you to our ‘Search Results’ page for all Lap Swim, Public Swim and Aquatic Class options. Note the different Activity options will indicate as ‘Unavailable’ (in red), until the Friday prior to the following week and a single week will only display at a time.
Once the booking system becomes ‘Available’ (in green), move your cursor to the furthest left column at your chosen Activity (Lap Swim, Public Swim or Aerobic Class) to ‘Go to Calendar’ view for the week and select it.

In the Calendar view, the Activity displays under its respective date and the number of Activity openings are indicated in brackets (0/12), meaning zero out of 12 spaces are taken. Add your choice of swim option into your Shopping Cart by selecting the ‘Plus’ symbol next to the brackets (0/12).

Confirm you wish to add the chosen Activity to your Shopping Cart by selecting the ‘Add to Cart’ button.
Select the correct member of your Household for the chosen Activity and select the ‘Continue’ button.

Agree to the Covid-19 Liability Release by checking the box and select the ‘Continue’ button.
Select ‘Proceed to Checkout’ or ‘Continue Shopping’ to add more activities to your Shopping Cart.

Select ‘Continue’ to finalize your reservation.
A confirmation of your reservation has been sent to your email; select the ‘Continue Shopping’ or ‘Logout’ button.

**CANCELLING YOUR RESERVATION**

On the day cancellations will not be accepted online, this must be done in person by calling the Pool at 727-363-9264. Should you need to cancel your reservation online, Login in to the WebTrac Reservation System.

Under the ‘My Account’ tab and ‘History & Balances’, an option for ‘Cancellation’ is available.
Uncheck the reservation you wish to cancel.

The cancelled reservation appears in your Shopping Cart, select ‘Proceed to Checkout’ or ‘Continue Shopping’ button.
Select ‘Continue’ to finalize your reservation.

A confirmation of your cancellation has been sent to your email; select the ‘Continue Shopping’ or ‘Logout’ button.

**NOTE:** All transactions (both Reservations and Cancellations) are at $0.00 cost; payment is accepted on the date of your reservation at the Aquatics office front desk.